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Who we are and how to contact us

Our websites ("Sites") are operated by Glenmark Pharmaceuticals Limited, registered in India under company registry code L24299MH1977PLC019982 with registered office at 2B-2 MAHALAXMI CHAMBERS, 22 BHULABHAI DESAI ROAD, MAHALAXMI and which for the purposes of these Terms (as hereafter defined) shall include its subsidiaries, affiliates and representatives ("We").

To contact us, please email Contact Us.

Your access to and use of our Sites are subject to the following terms and conditions ("**Terms**") and all applicable laws.

By using our Sites you accept these Terms

By using our Sites, you confirm that you accept these Terms, without limitation or qualification, and that you agree to comply with them. You acknowledge that any other terms or agreements between you and us concerning the Sites are superseded by these Terms.

If you do not agree to these Terms, you must not use our Sites.

You are also responsible for ensuring that all persons who access our Sites through your internet connection are aware of these Terms and other applicable terms, conditions and applicable national and international laws, and that they comply with them at all times.

There are other terms that may apply to you

These Terms refer to the following additional terms, which also apply to your use of our Sites:

Our website visitors **<u>Privacy Portal</u>** available from the Glenmark privacy portal. See further under '*How we may use your personal information*'.

Our **<u>Cookie Policy</u>**, which sets out information about the cookies on our Sites.

We may make changes to these Terms

We may amend these Terms from time to time without notice. You are bound by any such revisions. Every time you wish to use our Sites, please check these Terms to ensure you understand the terms that apply at that time.

We may make changes to our Sites

We may update and change our Sites from time to time to reflect changes to our products, our users' needs and our business priorities. Equally, the material on our Sites may become outdated and we make no commitment to update such material.

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Our Sites are made available free of charge.

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Although we make reasonable efforts to update the information on our Sites and ensure their accuracy and completeness, we make no representations, warranties or guarantees, whether express or implied, that the content on our sites is accurate, complete or up to date.

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Communications from you

We are under no obligation to respond to any messages posted to our Sites. You must not contravene any laws when posting any information to the Sites. We reserve the right, at our sole discretion, to remove any communications or materials from the Sites that we consider unacceptable for whatever reason.

Any communications to us through the Sites or otherwise, including any questions, comments, suggestions, ideas or information, will be treated by us as non-confidential and non-proprietary. Anything you transmit may be used by us or our affiliates for any purpose, including, but not limited to, reproduction, disclosure, transmission, publication, broadcast and posting and shall be treated as subject to a grant of a worldwide, perpetual, non-exclusive, royalty free, irrevocable and transferable licence. Furthermore, we are free to use any ideas, concepts, know-how, or techniques you send to the Sites for any purpose whatsoever including, but not limited to, developing, manufacturing, marketing, and selling products using such ideas, concepts, know-how, or techniques.

How we may use your personal information

We will only use your personal information as set out in our website visitors **Privacy Portal**.

Adverse Events

If you experience an unexpected or negative reaction that you think might be related to our products, it is important that you contact us so that we can investigate the incident in more detail.

For any adverse events suffered please contact us at Medical_Information@glenmarkpharma.com without delay.

General

These Terms are the entire agreement between us and you with respect to your use of the Sites. If any of these Terms are determined to be illegal, invalid or otherwise unenforceable under law, to the extent and within the jurisdiction in which that term is illegal, invalid or unenforceable, such terms shall be severed and deleted from these Terms and the remaining terms shall survive, remain in full force and effect and continue to be binding and enforceable.

Contact Us

If you would like to get in touch with us in relation to these Terms, please visit the <u>"Contact Us"</u> section on the Site that you are visiting or if related to privacy matters please contact <u>dpo@glenmarkpharma.com</u>